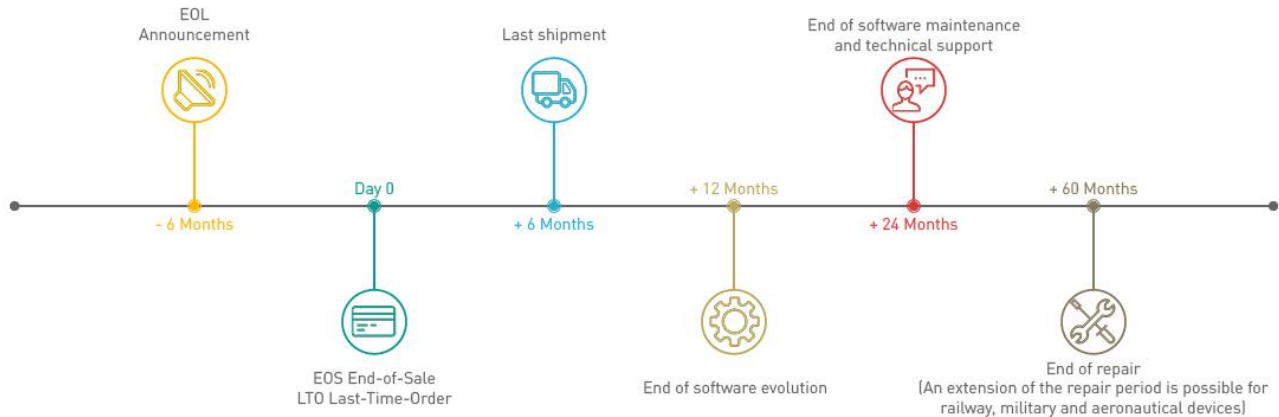


Hardware EOL key milestones



- **End of Life announcement (EOL)**

ACKSYS will issue an end-of-life (EOL) statement notification giving the notice of an end-of-sale (EOS) date on a specific product. Customers will be provided with an opportunity to place last time orders (LTO) on this product until this date.

- **End of Sale (EOS)**

Our standard policy requires the end-of-sale (EOS) date to occur 6 months after the EOL notification published on the ACKSYS website. However EOS dates are dependent upon the continued availability of stock, and, at ACKSYS' discretion, the actual EOS date may be earlier than the published date or later on if there's still stock availability. We strongly encourage customers to transition all backlog and new orders to the replacement product that is identified in the EOL announcement.

- **Last shipment date**

Orders placed before the EOS date may be delivered up to 6 months afterwards.

- **End of software evolution**

At this date, no further software functionality (firmware/driver) will be added to this product.

- **End of software maintenance and technical support**

As of this date, ACKSYS will no longer provide technical support for the product concerned and no further correction will be made to its firmware/driver.

- **End of repair**

Beyond this date no further repair (or replacement) of the product will be assured. This timeline policy may be superseded by specific contract clauses such as extended warranty period (up to 15 years). For more information about warranty extension terms, contact your dedicated sales representative or our [sales department](#).